

HAYDEN HEIGHTS BRANCH LIBRARY
1456 White Bear Avenue, Saint Paul, MN 55106

At a Glance: 2008

Built-Remodeled	1955-1979
Square Ft	12,324
Hours/week	51.5
Days/open/week	Six
Materials Budget	\$83,489
Collection Size	61,837
Material:	
Adult	29,175
Juvenile	24,262
Total Circulation	173,784
Adult	89,895 (52%)
Juvenile	83,889 (48%)
Circulation/FTE	27,153
Total Information	22,568
Information/Ref FTE	7,053
FTEs Public Service*	6.4
Gate Count	171,714

Computer Workstations (Public) 19; Internet workstations: 8; Word processors: 2;
Catalog workstations: 7; Children's workstations: 1; Auto repair: 1

Lounge chairs: 10; Study tables: 5 with 20 chairs; Study carrels: 8

*2008 figures ; in the summer of 2009 Reference FTE's were reduced from 3.2 to 3.0

SERVICE PROFILE:

The Hayden Heights Branch Library is located on White Bear Avenue in the Greater Eastside of Saint Paul. The neighborhood is a richly diverse one with an ethnic makeup of Asian, Hispanic, American Indian, African American, and Caucasian residents. The library serves many patrons including; seniors, school-aged children, and adults continuing their education. Our estimated service population in 2008 was 27,449 with additional use coming from residents of both Ramsey and Washington counties since the library is located close to both county lines. A convenient system of reciprocal borrowing and returning practices between the Metro libraries facilitates crossover and allows for an ease of use for the residents of all three counties.

Hayden Heights offers a beautiful auditorium with a seating capacity of 85 as well as a smaller meeting room with a capacity for 8 to 10 people, both facilities being used by numerous groups and organizations for a variety of meetings and community activities. Advance booking of these spaces are required. In 2009 the auditorium was repainted and reconfigured as The Bear Den

which serves patrons as a quiet study area with Internet access provided by several library laptop computers. In addition, Hayden Heights provides eight study carrels (six fitted with outlets for easy laptop use), five study tables and ten lounge chairs (including four situated as a public Internet waiting area), two word processors, seven Internet stations that may be used for one hour each day, an eighth Internet station reserved for fifteen minute “express access (all with a valid library card), and a coin operated black/white and color copy machine. As with all Saint Paul Public Library locations, Hayden Heights is also equipped with free wireless Internet connections for use by patrons. In the spring of 2009 Hayden Heights began offering patrons in-house use of three laptop computers (also with a valid library card) that provided two hours of Internet access daily.

The Hayden Heights Branch opened in 1955 in a building across the street from the present location, which was opened in 1979. The current location holds approximately 62,000 catalogued items in 12,295 square feet of space, with all operations on one level. The collection features a Black Authors section, large print and foreign language (primarily Hmong and Spanish, both adult and juvenile) collections, language instruction materials (including ESL) growing collections of nonprint media materials (such as movies, music CD’s and audiobooks), and an ever popular automotive collection. Some of the highlights of the automotive collection, a unique resource tool for the Twin Cities metropolitan area, are domestic auto shop manuals for models as old as 1902 and as recent as 1999, the Hollander Interchange Manuals (1977 to present), National Service Data Manuals (1927–1977), Mitchell Automotive Manuals (1978 to present), Motor Manuals (1935 to present, with both reference and circulating copies) and numerous individual Haynes and Chilton manuals for domestic and import vehicles which also circulate. Supplementing this collection is the Mitchells OnDemand CD-ROM station which provides detailed repair and service information on both domestic and foreign models of automobiles, vans, and trucks from 1983 to the present. Hayden Heights also serves as the system’s depository for repair information, housing thousands of wiring schematics for radios (some from nearly a century ago), televisions, and other electronic devices, as well as many service manuals for household appliances, outboard motors, lawn mowers, and other power tools. A modest collection of service manuals for farm tractors completes the assortment.

To assist community residents with job searches, the Hayden Heights Library has partnered with the Goodwill/Easter Seal Foundation to provide twice-monthly meetings with a career counselor who assists with preparing resumes and developing job searching and interviewing skills. In 2009 arrangements with the AARP, which in previous years has used the library’s meeting room facilities to provide free assistance in preparing individual income tax returns for members of the community, saw an expansion of this service into a virtual year-round (albeit by appointment only) program. Book clubs for both adults and teens meet regularly at the library.

Hayden Heights collaborates with the schools and recreation centers located within the library’s service area. Library staff partner with teachers, child care providers, recreation center workers, and others in order to connect the library with the community. Hayden Heights offers weekly storytimes, as well as youth activities during the school year through a partnership with Campfire USA. The children’s area includes an assortment of educational toys, drawing table complete with paper and crayons, and computer terminal loaded with instructional and recreational games.

